

ENERGIZER® EXTENDED WARRANTY

Keep your peace of mind with the continued protection from Energizer's extended warranty. This warranty extends Energizer's of your limited warranty which guarantees that defective parts will be repaired or replaced at no cost, including diagnosis and replacement parts. The extended warranty must be purchased within 90 days of the original product purchase date.

WHAT IS COVERED

The extended warranty offers the same guarantees and conditions as our limited warranty over an additional period of 12, 24, or 36 months. The limited warranty conditions and exclusions can be found in your user guide or on the manufacturer's website (www.energizergenerators.com). This service only covers products purchased and manufactured for use in the United States or Canada which included an original manufacturer's warranty with the purchase. This warranty coverage only applies to the generator purchased with this agreement and cannot under any circumstances be transferred to another unit.

TERM OF COVERAGE

The extended warranty begins immediately after the "Limited Warranty Period" ends and covers manufacturer's defects such as a defect in components or workmanship during the additional period. The warranty coverage is continual from this date and does not restart at any time under any circumstances. The full term of the coverage includes the limited warranty period in addition to the extended warranty period purchased. *For example, if the limited warranty is 1 year for labor and 3 years for parts, and you have purchased a 3 year extended warranty, the warranty will increase to a total of 4 years for labor, and 6 years for parts.*

CUSTOMER'S RESPONSIBILITY

Under the extended warranty contract, the customer agrees to be responsible and liable to:

1. You must register your generator to ensure you receive your coverage, this procedure is detailed below.

2. The generator must receive all the necessary preventative maintenance as described in the user manual. This includes regular maintenance, storage, fuel and oil usage. Failure to do so can result in mechanical failures are will void your warranty.
3. You must disclose to Energizer's customer service within ten (10) days of recognizing a defect.
4. If repairs are necessary, you may need to answer a series of questions about the symptoms and problems with the generator. You may also be asked to follow instructions to fix the issue prior to sending it to a licensed repair center.

REPAIR OR REPLACEMENT SERVICE

The extended warranty offers the same but is not limited to the limited warranty repair policies. If there is a defect in the materials or workmanship during the extended warranty period, Midland Power Inc. will repair or replace the defective equipment. We will provide both labor and parts during the extended warranty period, but may ask you to replace or repair certain items which we deem easily installable yourself.

LIMIT OF LIABILITY

This extended warranty is valid for residential or recreational applications only and only when the generator receives all necessary preventative maintenance as described in the user guide. Any use of the generator for commercial or rental use during or prior to this extended warranty period will void the warranty without any exceptions. If a generator is brought in for warranty work and is found that the problem is not covered by our agreement, you may be responsible for the cost of the diagnosis service fees. Midland Power Inc.'s liability under the extended warranty will not exceed the original cash value of the generator at the time of purchase.

WARRANTY CLAIM PROCEDURE

Warranty service must be performed by one of our authorized service dealers. Do not return your product where purchased. If you feel your generator

is malfunctioning due to a defect or misuse, simply contact our customer support center for technical advice, a warranty claim or general information. Warranty service, operation assistance and product support is provided by Midland Power Inc. and can be contacted from the means shown at the end of this document.

REGISTERING A WARRANTY

Product registration is required prior to purchasing the extended warranty and is required for product support and warranty coverage. You can register online at www.energizergenerators.com. Once your registration is complete, your receipt will be on file and a future warranty claims can easily be created. When purchasing the extended warranty, our system will automatically update and apply the extended warranty as soon as the limited warranty is expired. The extended warranty can be purchased on a pre-owned Energizer generator as long as it is still within 90 days of the original purchase date.

TRANSFERRING A WARRANTY

The extended warranty is easily transferable through an online form. Transferring a warranty must be done by the original purchaser prior to reselling the generator. When transferring the warranty, you must provide your contact information, the generators serial number, the original purchase date and the new owner's information. You can transfer the warranty online at www.en-ergizergenerators.com or by calling our customer support. Midland Power Inc. will not be liable under any circumstances to the original owner after the warranty is transferred and will not be liable for any indirect or consequential damages done by the previous owner. When transferring, the original owner must provide all repair receipts and a log of proper maintenance to the new owner, failure to do so may void the warranty.

LIMITATIONS AND DISCLAIMERS

Midland International Inc. disclaims any responsibility for loss of time or use of the generator in a recreational vehicle or any vehicle in which the generator is installed, transportation cost, commercial loss, or any other incidental or

consequential damage. Any implied warranties are limited to the duration of this written warranty. The extended warranty limitations and disclaimers are equivalent to the limited warranty which can be found in the user manual.

CANCELLATION

You may cancel the extended warranty within thirty (30) days of its purchase if no warranty work has been done. If within the first thirty days, you will receive a 100% refund minus a \$25 administration charge. Claiming and receiving a repair on your generator will void your right to receive a full refund. Energizer's extended warranty does comply to the following state requirements: Alabama, Hawaii, Nevada, New York, Texas, Wyoming, California, Georgia, Illinois, North Carolina, Georgia, Massachusetts, and New Hampshire; individual cancellation terms can be found on your local State government website or office.

Midland Power Inc. may cancel the extended warranty for any reason at any time. If the warranty is cancelled within the first thirty (30) days and you have not received a warranty claim, you will receive a 100% refund minus a \$25 administration charge. Midland Power Inc. may cancel the warranty for but not limited to these reasons:

- If the customer has failed to correctly maintain the generator under the requirements detailed in the user manual.
- If the balance payment for the extended warranty has not been paid.
- If Midland Power Inc. has any doubt that the generator was used for commercial work.
- If there has been any incidental or consequential damage from the customer, or if any fraud is found during the time of sale.

Contact Customer Service

Toll Free: 1-877-528-3772

Email: support@energizergenerators.com

Online: www.energizergenerators.com